

TIC and Care Coordination through Cross-Sector Collaboration

A Collaboration Between:



Presenters



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Objectives



- 1. Discover how universally integrating TIC throughout organizations can impact patient-centered care.**
- 2. Explain why both internal and external service integration is important to advancing TIC.**
- 3. Determine how individuals at their particular organization can adopt one (1) provided strategy into current practice.**

Self-Care



At times, the materials presented in this session can be difficult to **view** or **hear**.

Please take a **break** at any time and seek decompression support if needed
(breathing exercise, turning camera off, taking a pause, etc.).

Let's Review

Trauma Defined

- Event(s)
- Experienced directly or witnessed
- Harmful or life threatening
- Lasting adverse effect(s)
- Impactful to overall wellbeing



Source: SAMHSA's Concept of Trauma and Guidance for a Trauma-Informed Approach, 2014

Survival Responses

- Fight
- Flight
- Freeze
- Fawn



JEDI Defined



Justice

- **Dismantling of barriers** to resources and opportunities in society
- **All** individuals & communities **can live a full & dignified life**
- Requires a **transformation of systems**



Equity

- **Fairness and impartiality**
- **Reflects processes and practices** that both **acknowledge disparities and work to remedy**
- **Intentional approach** to achieving the **outcome of equality**



Diversity

- The **practice** of having an **array of identities**
- Shared spaces, communities, institutions or society
- **Intersectionality** highlights **systemic advantages** or encounters with **systemic barriers**



Inclusion

- A place or space, be it an organization or system, that is **welcoming for all**
- Implementation of processes and practices that **intentionally** bring individuals and groups **together**
- Decisions are made in collaborative, mutual, and equitable ways

SDoH Defined



Economic Stability

- Employment
- Food Insecurity
- Housing Instability
- Poverty



Education Access and Quality

- Early Childhood Development and Education
- Enrollment in Higher Education
- High School Graduation
- Language and Literacy



Health Care Access and Quality

- Access to Health Services
- Access to Primary Care
- Health Literacy



Neighborhood and Built Environment

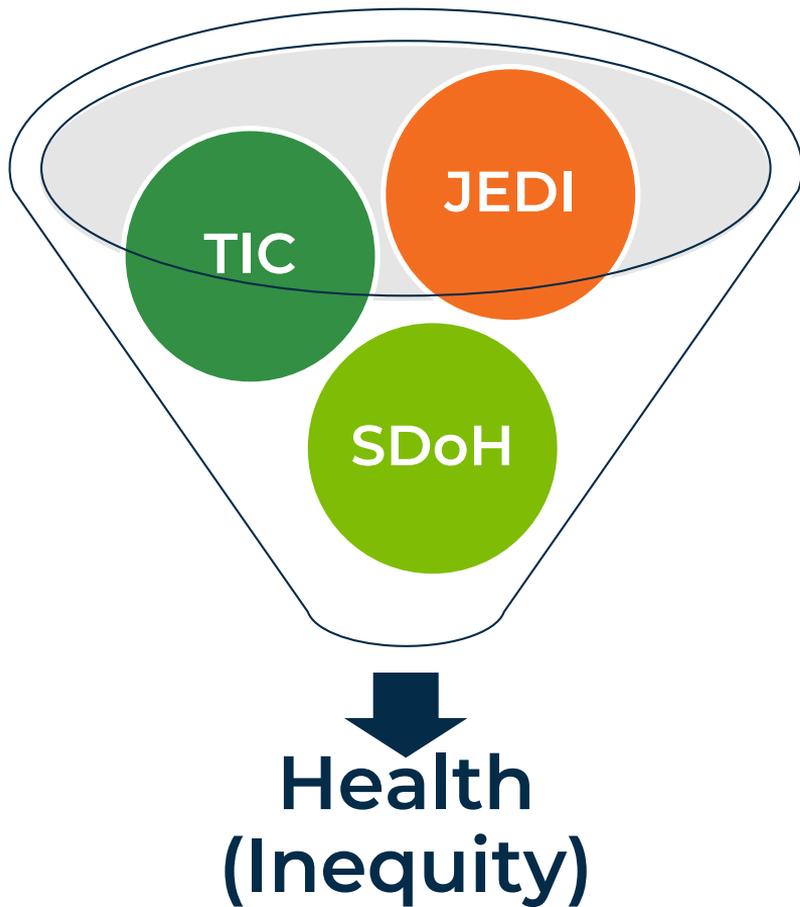
- Access to Foods That Support Healthy Dietary Patterns
- Crime and Violence
- Environmental Conditions
- Quality of Housing



Social and Community Context

- Civic Participation
- Discrimination
- Incarceration
- Social Cohesion

Adapted from Source: Healthy People 2030, U.S. Department of Health and Human Services, Office of Disease Prevention and Health Promotion, 2022.



Maslow's Framework:

- Physiological Needs
- Safety
- Love and Belonging
- Esteem
- Self-Actualization



Impact

Building blocks of care





4 R's

REALIZE

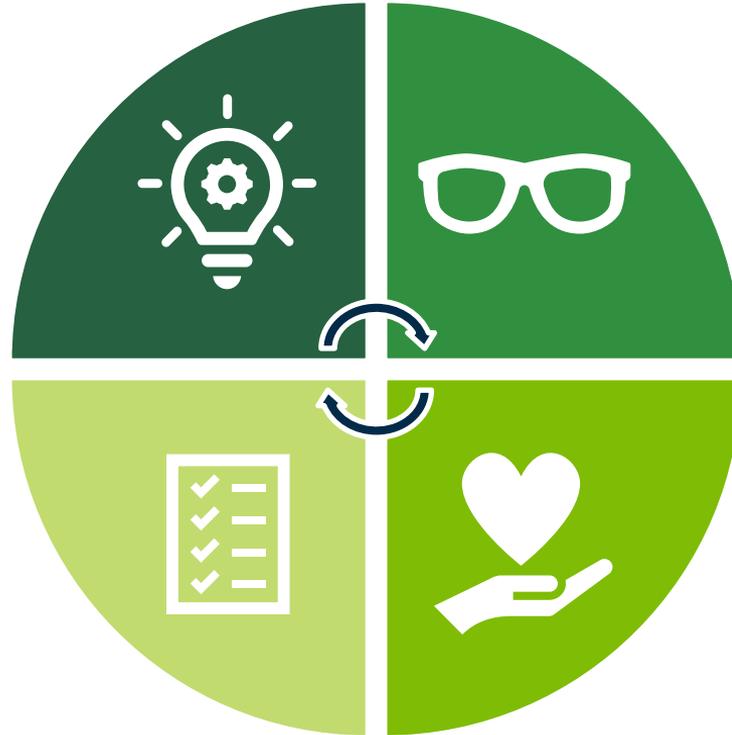


RECOGNIZE

RESIST



RESPOND



Adapted from: SAMHSA's Concept of Trauma and Guidance for a Trauma-Informed Approach, 2014

Dig a little deeper



Behavioral Health Integration

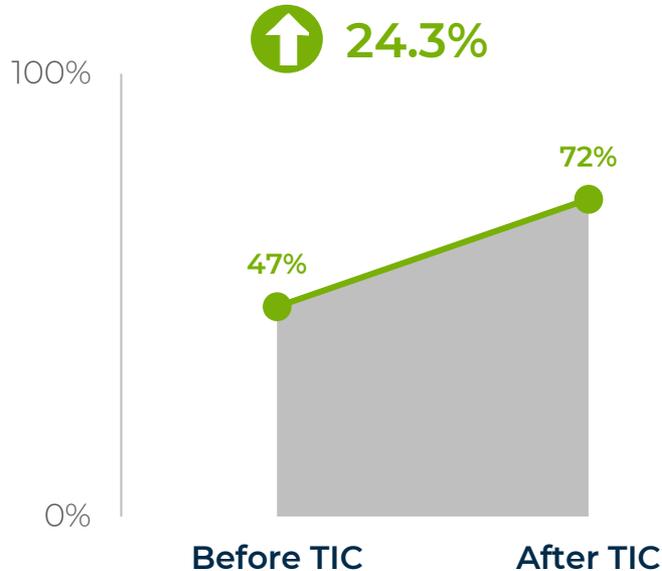


<https://www.genesisprimecare.org/about-us>

Child Appointments: ADD/ADHD



COHORTS 1, 2, 3



Children were **1.4x more likely** to access care at a health center participating in the TACHC TIC Program.

There was a **statistically significant increase among children with ADD/ADHD who kept their appointments.**

Integration & Implementation

Organizational Culture



Professional Culture



Multidisciplinary Teams



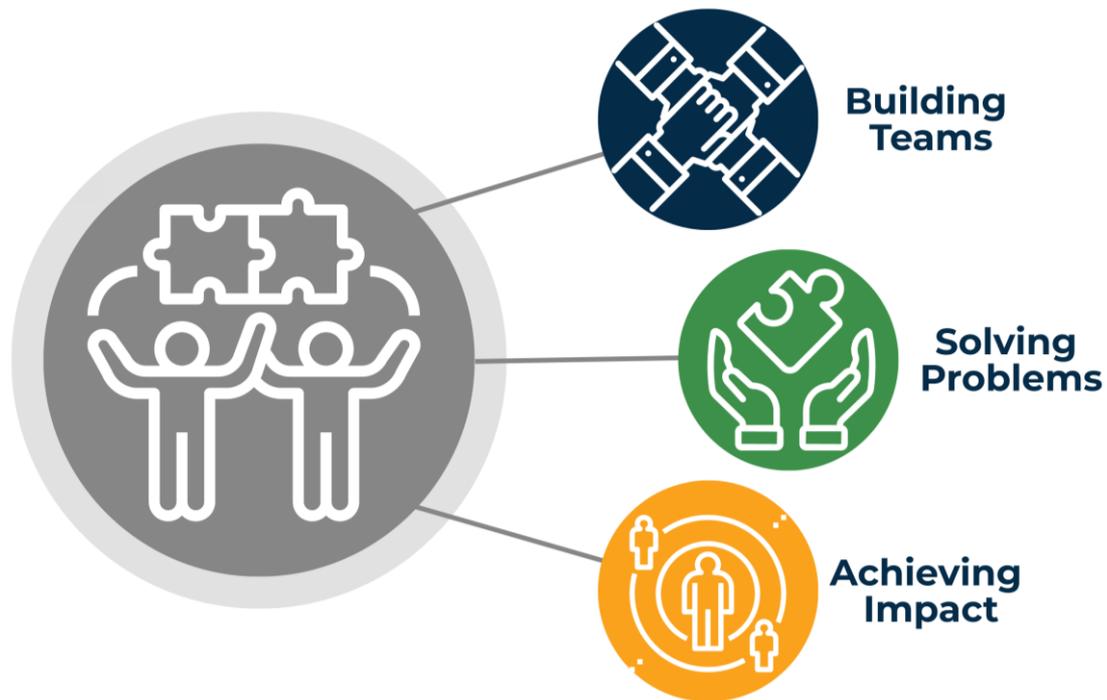
Significant Impact





Strategies

Foundations of Collaboration



Reference: [Stanford Social Innovation Review, 2023](#)



Building Teams





Solving Problems





Achieving Impact





Questions



Session Evaluation Poll



Next Up:

TIC Open Office Hours:

- Session 3: Cross-Sector Collaboration
- Tuesday, September 26, from 12:00-1:00pm CST

TIC Didactic Session:

- Session 4: TIC and Care for Individuals with Chronic Diseases
- Tuesday, October 10, from 12:00-1:00pm CST

Thank you!



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